

QUICK-START GUIDE

NEW CUSTOMER?

If you are a new customer, we will require the **New Customer Application** form and signed **FleetLynx Service Agreement** to be submitted before we can activate your FleetLynx unit and create your FleetLynx Portal profiles.

BEFORE VEHICLE INSTALLATION

STEP 1: PREPARATION

Please download and review the Installation Manual and Safety Instructions. These are found at <http://www.fleetlynx.net/mnl>

STEP 2: COLLECT INFORMATION

Collect the following information for each FleetLynx unit and fill out these fields in your **Installation and Activation Form**.

- AMG Serial number
- Company Name (vehicle owner)
- Installation Contact Name
- Installation Contact Phone and email
- Truck Number/Vehicle ID (if known)
- Vehicle VIN (if known)

STEP 3: ACTIVATION

Contact us to activate your FleetLynx unit. Please provide the information collected in Step 2. You may send us a partially completed Installation and Activation Form or call us.

Phone: 1-877-955-3122
Fax: 1-306-657-3177
Email: amgsupport@vecima.com

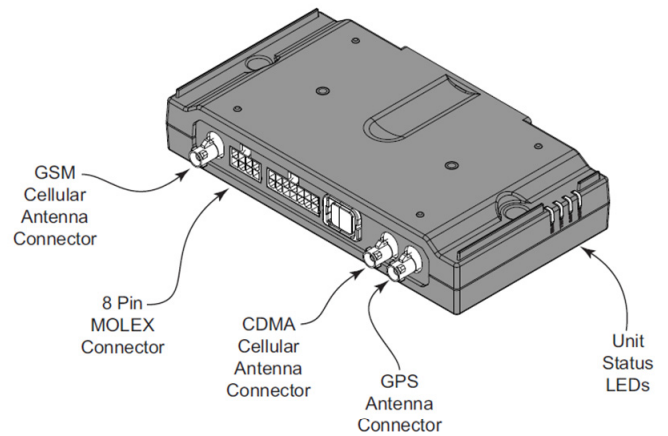
If you are a new customer, please provide the **New Customer Application** and **FleetLynx Service Agreement**.

STEP 4: PRE-INSTALL VERIFICATION (RECOMMENDED)

We recommend that you pre-activate and verify that your FleetLynx unit is operating properly prior to installation in the vehicle. This will minimize shop time due to any delays with activation or cellular coverage. Here are the steps:

- Connect the wiring harness (supplied with your pre-installation kit) to the AMG.
- Connect the power adaptor to the wiring harness.
- Plug the power adaptor in a standard 110v outlet.
- Verify that the GPS, PWR and CELL status LEDs are flashing green.
- The CELL LED will be solid amber until the unit has established a connection with the cellular provider. This may take a few hours following your request for activation. The CELL LED must be flashing GREEN before the unit is installed in your vehicle.
- The DATA LED will remain solid amber until the data bus is connected in the vehicle (HD installation only)

INSTALLATION AND POST-INSTALLATION



STEP 5: INSTALLATION IN VEHICLE

Install the FleetLynx AMG and its antenna in your vehicle. Refer to the detailed instructions in the Installation Guide.

STEP 6: POST-INSTALLATION REPORT

It is very important that we receive your **fully completed Installation and Activation Form** so we can properly associate your FleetLynx system with your vehicle.

- Verify that CELL, PWR, GPS and DATA indicators are all flashing GREEN for a Heavy Duty installation.
- Verify that CELL, PWR and GPS indicators are all flashing GREEN for Light Duty installation. The DATA LED will remain solid AMBER for a Light Duty installation.
- Provide **all** information requested in the Installation and Activation form.
- Once this information has been received, you will be able to monitor your vehicle and use the many features of your FleetLynx web portal: www.fleetlynx.io
- Please fax or email your fully completed Installation and Activation Form us:

Fax: 1-306-657-3177
Email: amgsupport@vecima.com

PROBLEMS OR QUESTIONS?

Our FleetLynx support team is anxious to answer your questions. Customer support can be reached by phone or email.

Phone: 877-955-3122
Email: amgsupport@vecima.com